

Council Presentation

January 16, 2023







### **Plan Purpose**

Develop a clear action plan that will provide a comprehensive framework to manage and sustain parks, recreation and culture programs, and facilities, for the next 10 years.



### Plan Objectives

#### This Plan:

- 1) Promotes active living and healthy environments
- 2) Seeks to increase physical activity among all age groups
- 3) Enhances overall community quality of life
- 4) Enhances volunteer opportunities and participation in parks and recreation

### Project Approach

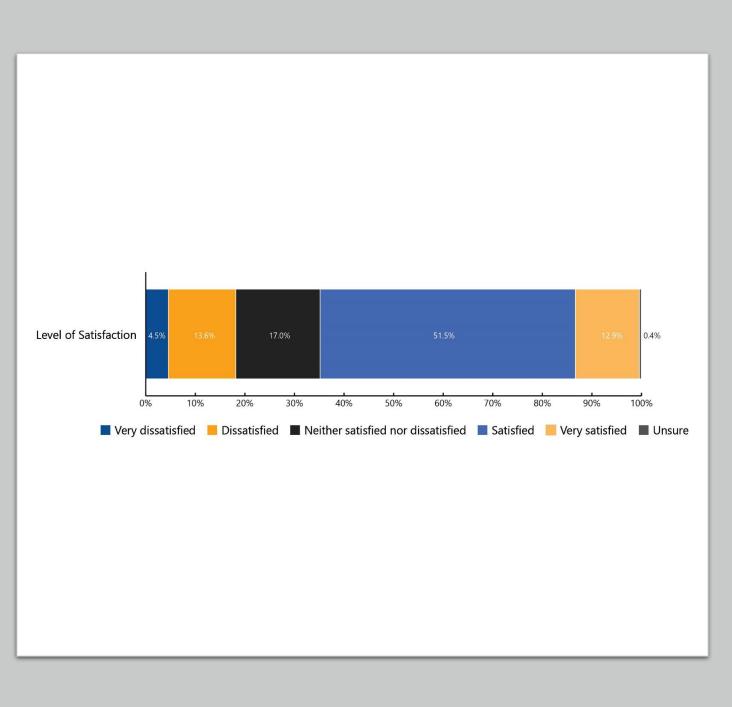


### **Engagement Activities**

ΑCTIVITY	DATE	PARTICIPATION
Telephone Survey	July 12 <sup>th</sup> to July 24 <sup>th</sup> , 2022	200
Online Survey	July 12 <sup>th</sup> to August 8 <sup>th</sup> , 2022	143
Focus Group 1: Service Providers & Clubs	June 21 <sup>st</sup> , 2022	6
Focus Group 2: Culture & Community Groups	June 21 <sup>st</sup> , 2022	2
Questionnaires & Interview: Sports Clubs	June 30 <sup>th</sup> to July 8th, 2022	11
Key Informant Interviews	June 13 <sup>th</sup> to June 24 <sup>th</sup> , 2022	13
Virtual Community Workshop	July 12 <sup>th</sup> , 2022	9
Pop-Up 1: Lucknow, Summerfest Fireman's Breakfast	June 25 <sup>th</sup> , 2022	21+
Pop-Up 2: Ripley, Sport Team Night	July 12 <sup>th</sup> , 2022	22+
Pop-Up 3: Point Clark, Youth Day	July 30 <sup>th</sup> , 2022	17+
Community Open House	October 12 <sup>th</sup> , 2022	21

## Key Findings

Overall, residents are satisfied with parks, recreation, and programing across the Township.



### Key Findings

- The Township is well serviced for parks and recreation facilities.
- There is a need to continue to ensure the accessibility of all public spaces and programs.
- While indoor and outdoor facilities are generally well maintained, there is a continued need to ensure ongoing maintenance and enhancements when needed.
- There is a need to make improvements to trails including overall maintenance, accessibility, and connectivity.
- Improvements are needed to better track facility usage and programing.
- There is a desire to continue to expand and grow facilities and programs to meet growing needs for diversity in program offerings.
  - Ensure there is a range of programing and activities for youth, seniors, and families.
- The volunteer base is shrinking.
- Some challenges with staffing capacity in high season.
- Increasing communication and engagement with community is needed.
- Some residents may be facing affordability challenges.
- There is a need to continue to embrace values of biodiversity and sustainability within planning and decision making.



### Vision

# High quality active lifestyles for the entire community.

### Principles

**Inclusive** – Parks and recreation opportunities are accessible to people of all ages, gender, religion, culture, abilities, and income.

**Integrated** – Social, economic, and environmental actions and priorities are aligned with parks and recreation planning and support social interactions and promote connections with nature.

**Adaptable** – Planning incorporates current and future needs of residents and growing communities to provide a range of diverse and high-quality recreational opportunities.

**Leadership** – Huron-Kinloss is a leader in building partnerships and promoting community involvement and collaboration.

### Master Plan Core Areas and Pillars



#### **Facilities**

Natural Environment Built Form Operations Trails Utilization



Programs

Service Delivery Partners Outreach Bookings Program Diversity



Governance

Staff Facility Management Key Performance Indicators Policies

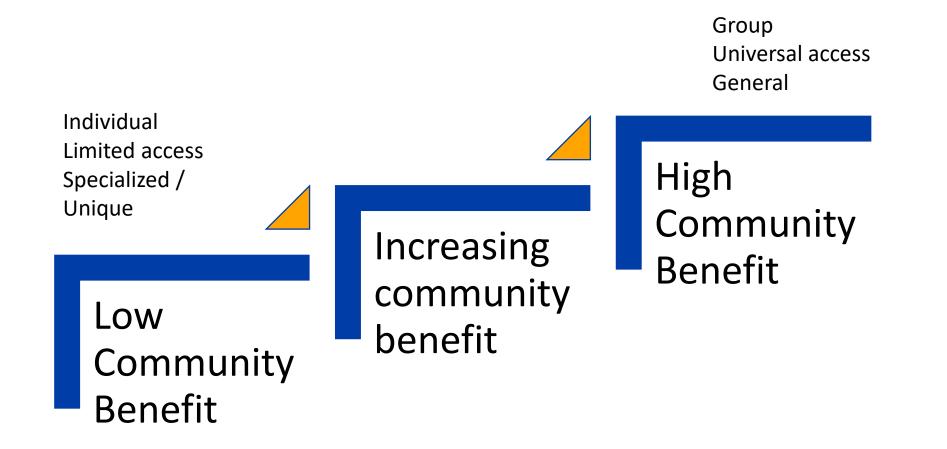


#### Finance

Asset Management Investment: Operations Investment: Capital Rates and Fees Sponsorship Programs

# Key Concepts

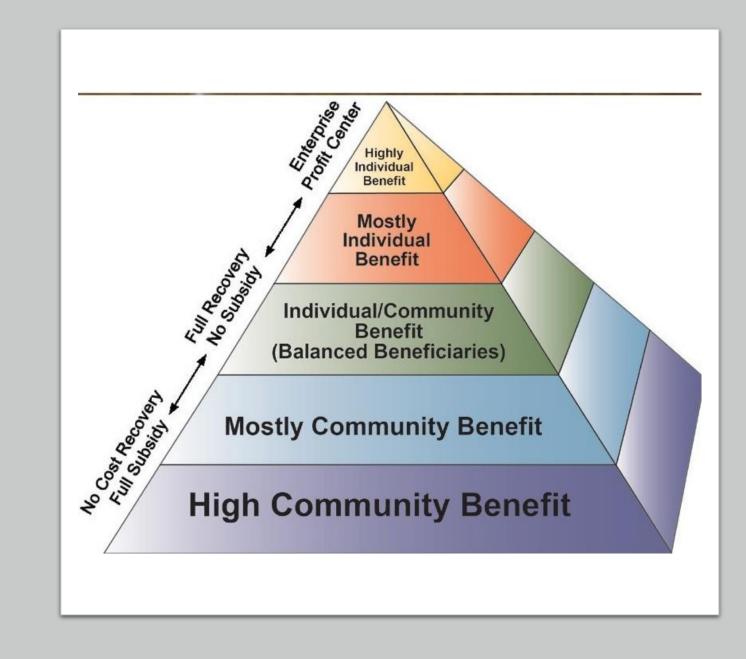
### Key Concepts – Community Benefit



### Key Concepts – Core Services

- Who is best suited to deliver that?
  - Facilities: large scale, multi-purpose, hub, facilities system (e.g., trails)
  - **Programs:** sport, culture, recreation, tourism
  - **Services:** infrastructure, operations

### Key Concepts – Community Benefit





**Facilities** 

#### **Natural Environment**

- 1. Enhance public education of natural area status and use (e.g., beach/ dune, woodlot, nature trails)
- 2. Protect and enhance environment / biodiversity
- 3. Publish and post use of lands plan (e.g., Parks Use Policy, Parkland By-law)
- 4. Manage and post initiatives: invasive species, de(re) forestation, use of chemicals

#### **Built Form**

- 5. Develop Parks Hierarchy, Standards and Details
- 6. Build relationships with neighbouring municipalities
- 7. Complete AODA audit for outdoor facilities
- 8. Complete Age-Friendly Plan (AFP)

#### Operations

9. Develop community partnerships to enhance beautification efforts (e.g., adopt-a-garden/trail/park) Trails

- 10. Assess land access needs and feasibility of connecting (local) trails to a larger system
- 11. Adopt a trails hierarchy based on feasibility (#10 above)
- **12.** Develop trails partnerships with users and clubs
- 13. Actively promote use of trails network

#### Utilization

14. Integrate the use of technology into bookings, facility availability, and program registration processes



**Programs** 

#### **Service Delivery Partners**

- 1. Create an environment that supports community-led programming
- 2. Develop new community partnerships with existing and new sports, arts, culture program providers

#### Outreach

- 3. Increase community engagement and outreach in parks and recreation planning
- 4. Identify opportunities to increase awareness and promotion of Township programs and services, including programs and services provided by others for the benefit of Township residents

#### **Bookings**

5. Integrate the use of technology into bookings, facility availability, and program registration processes

#### **Program Diversity**

- 6. Develop increased range of programming: active, passive, arts, culture, educational
- 7. Develop targeted programming: seniors, youth, family



### Governance

#### Staff

- 1. Prioritize the development of standard operating procedures (SOPs)
- 2. Develop staff roles in conjunction with Service Delivery Review
- 3. Align staff with (future) core service delivery mandate
- 4. Consider a succession planning model for senior staff

#### **Facility Management**

- 5. Explore the potential to use contracted services for non-technical tasks (e.g., open grass cutting)
- 6. Develop a formalized governance model for community halls

#### **Key Performance Indicators**

- 7. Align operations and services with focus of core service delivery
- 8. Align programming with core service delivery
- 9. Develop KPIs that reflect the goals of the plan

#### **Policies**

- 10. Develop policies, for: allocation, design and service standards, fee assistance, use of parks, and zero tolerance
- 11. Develop framework for facility and program development
- 12. Formally adopt and update as needed



Finance

#### **Asset Management**

- 1. Create a prioritized replacement, renewal, or re-purposing strategy
  - 2. Develop an outdoor asset inventory

#### **Investment: Operations**

- 3. Align operations and services with focus of core service delivery
- 4. Align programming with core service delivery

#### **Investment: Capital**

- 5. Adopt prioritized replacement, renewal, or re-purposing strategy that includes highest and best use for all facilities
- 6. Update outdoor capital plan

#### **Rates and Fees**

- 7. Develop a core services mandate that includes access and affordability
- 8. Assess actual cost for facilities and programs
- 9. Develop a cost recovery strategy that maximizes community benefit

#### Sponsorship

- 10. Assess market value of assets to maximize sponsorship potential
- 11. Publish and promote funding opportunities with service providers
- 12. Continually access alternative funding programs from suppliers



### **prc** Solutions



