

Kelly Lush

From: Kelly Lush
Sent: December 14, 2022 2:07 PM
To: Kelly Lush
Subject: FW: Natural Gas Update

From: Robinson, Susannah <SRobinson@epcor.com>
Sent: December 5, 2022 6:33 PM
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Cc: Emmanuel, Mark <EMmanuel@epcor.com>; Moyles, Robert <RMoyles@epcor.com>
Subject: Natural Gas Update

The following brief provides an update on our project to bring natural gas service to Huron-Kinloss.

Construction Update

EPCOR continues to work safely to construct the natural gas system in your community and many others in the region. We regret to inform you that due to an unplanned sequence of events, a number of residents who we expected to connect in 2022 will not be connected to natural gas service until 2023.

We recognize the inconvenience this may cause and apologize. We have notified all the residents in your area who will be affected by this change.

When construction season recommences next year, we will complete the installation of the distribution system. We anticipate natural gas service will begin during the 2023 construction season.

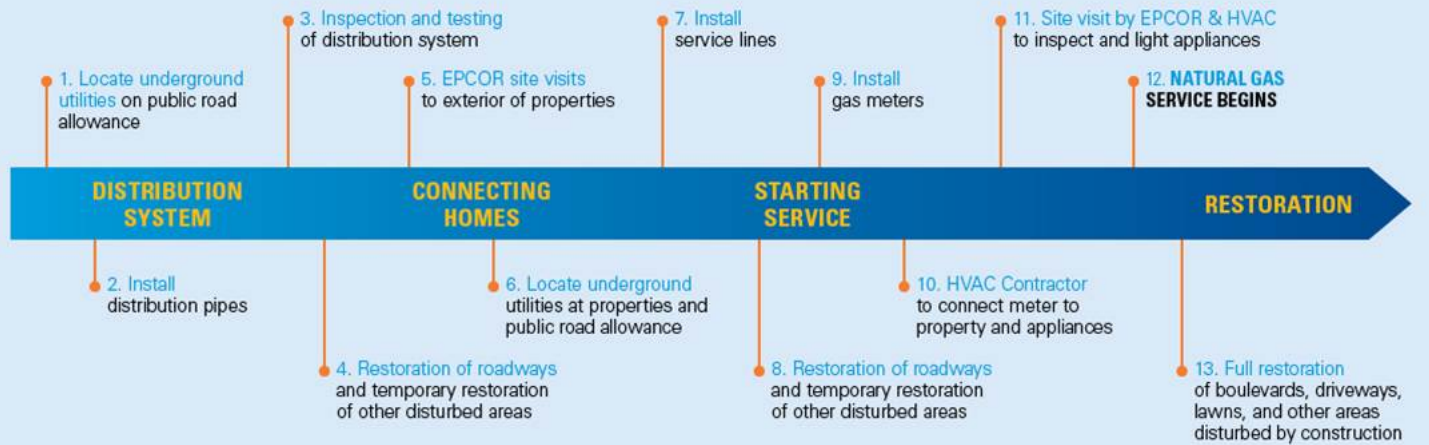
Keep Heating Source in Place

We have asked residents who were expecting natural gas service to notify their HVAC contractor and existing heating provider so that they may continue to use their existing appliances and heating source for the remainder of the year. We do not want any resident to be without heat as we enter the winter season.

We will contact residents before construction resumes next year so that they can begin working again with their HVAC contractor to complete the final steps required to use natural gas on their property.

Below, denotes the construction process to connect customers to natural gas service.

CONSTRUCTION AND SERVICE OVERVIEW



Our Communications

Alongside our communication to you, we have notified directly affected customers by mail and provided updated information [online](#). I thank you for your patience and understanding as we work safely to deliver natural gas service as soon as possible in 2023.

I would be happy to answer any questions.

Susannah

For more information

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