



Greetings,

I am pleased to send you two hard copies of my latest Annual Report (one English, one French). This report covers the 2022-2023 fiscal year.

This is our Office's seventh full fiscal year of reporting on our oversight of municipalities, universities and school boards, in addition to provincial government organizations. It is also our fourth year of reporting on children and youth in care, and French language services. I hope that you and all stakeholders in these areas will find the information in this report of interest. (We will release the Annual Report of the French Language Services Commissioner in December.)

We encourage you to read the chapters of the report that relate to the topic areas relevant to your interests. In each chapter, we discuss the most common issues and the types of cases we have resolved across the province. Please feel free to share this information with any interested colleagues and stakeholders.

You can find the entire report, media materials and backgrounders, and statistics on our website here: <https://www.ombudsman.on.ca/resources/reports-and-case-summaries/annual-reports>
As well, we can provide more copies upon request.

Should you have any questions about the report or cases related to your organization, please do not hesitate to contact us. We are also available to assist you with any general questions about our work. Our staff can be reached via email at info@ombudsman.on.ca.

Sincerely,

A handwritten signature in black ink, appearing to read 'Paul Dubé'.

Paul Dubé,
Ombudsman of Ontario