



Lucknow and District Fire and Emergency Services 2024 Annual Report



FIRE DEPARTMENT MISSION, VISION and VALUES

Mission Statement

Our core mission is to safeguard the lives, health, and property of our communities by upholding the principles of fire protection through three key strategies: public education and fire prevention, enforcing fire safety standards, and providing prompt and effective emergency response and fire suppression.

Vision

To be a progressive organization recognized and respected by the community for delivering exceptional services and staying at the forefront of innovation in our field.

Values

Our commitment to the community is built on the foundation of leadership and teamwork, guided by the following core values:

- Respect for the individual
- Safety for everyone
- Professionalism
- Competent
- Commitment
- Accountability
- Efficiency
- Integrity
- Innovation
- Compassion

February 28, 2025

Members of the Lucknow and District Fire Board,

As we reflect on 2024, I am incredibly proud of the commitment and hard work demonstrated by our Fire Services and Emergency Management teams. Their dedication has been integral to the many accomplishments we've achieved this year.

Providing Emergency Services to the residents and visitors of Lucknow & District is an ever evolving and growing challenge. Our staff have continually adapted to these changes, often working long hours and tirelessly planning to meet the community's needs. This report outlines the significant milestones reached in 2024, including call volumes, public education efforts, fire prevention initiatives, professional development, emergency management, and other key achievements.

Key Achievements in 2024


- Lucknow new SCBA inventory with plans to complete in 2026
- Staffing changes including new Fire Chief, District Chief, District Deputy Chief and promotions of Captains and Training officers.
- Increased planning and presence at local special events.

We are dedicated to offering prompt, professional, and compassionate service to our communities. Our firefighters, emergency management staff, and community partners are well-trained and equipped to respond effectively.


Responding to the needs of our community during critical moments is something we take very seriously. I believe our high level of service reflects this commitment. It is both an honor and privilege to represent and lead our departments, one that continually goes above and beyond to exceed the expectations of our residents.

Respectfully Submitted,


Jeff Bradley
Fire Chief
Township of Huron-Kinloss
Fire and Emergency Service

	LUCKNOW & DISTRICT FIRE DEPARTMENT FIRE STATION # 16-0 725 CAMPBELL ST, LUCKNOW, ON	
STRUCTURE FIRE		4
VEHICLE FIRE		9
OUTDOOR FIRE (Fields, Brush, Grass, Open Air etc.)		7
MOTOR VEHICLE COLLISIONS/EXTRICATION		17
MEDICAL ASSIST		78
TECHNICAL RESCUE (Awareness Level/Tech. Support)		0
PUBLIC HAZARD – CARBON MONOXIDE		3
PUBLIC HAZARD – UTILITIES (electricity, gas, propane)		8
GENERAL FIRE/SMOKE ALARMS (Incl. False Alarms)		23
HAZMAT SPILL RESPONSE		0
MUTUAL AID/ASSIST POLICE		9
TOTAL EMERGENCY RESPONSES		<u>158</u>
TOTAL EMERGENCY RESPONSE HOURS		<u>180</u>

2024 OTHER STATISTICAL INFORMATION

	LUCKNOW & DISTRICT FIRE & EMERGENCY SERVICES	
AVERAGE RESPONSE TIME - LDFD		13:37 min
AVERAGE NUMBER OF RESPONDERS PER CALL - LDFD		6
AVERAGE TIME LENGTH PER RESPONSE - LDFD		1 hr 9 min
DOLLAR LOSS DUE TO FIRE – LDFD RESPONSE AREA		\$662,500

2024 MUTUAL & AUTOMATIC AID PROVIDED

	LUCKNOW & DISTRICT FIRE & EMERGENCY SERVICES	
TOWNSHIP OF NORTH HURON		3
TOWN OF GODERICH		1
MUNICIPALITY OF KINCARDINE		2
MUNICIPALITY OF SOUTH BRUCE		0
RIPLEY STN to LUCKNOW STN		7
LUCKNOW STN to RIPLEY STN		5



2024 FIRE DEPARTMENT TRAINING

2024 Fire Department Training Overview

The year 2024 was a highly productive one for our Fire Department Training. Our Officers showcased exceptional commitment to nurturing the development of our newest firefighters to a certification level, while also ensuring that our experienced members were continuously engaged through an in-depth and diverse training program. This program focused on enhancing both local response capabilities and compliance with legislative requirements.

Throughout the year, we covered a wide array of critical training topics, including fire suppression, search and rescue, firefighter self-rescue, rapid intervention, incident command, vehicle extrication tools, emergency medical response and patient care, hazardous materials handling, radio communications, and occupational health and safety. These topics were delivered through a blend of classroom instruction, hands-on skills practice, and realistic scenario-based exercises, with additional opportunities for advanced training at Regional Training Centres.

Our training programs are aligned with the National Fire Protection Association (NFPA) Standards, ensuring that all training complies with the highest industry standards.


In line with our ongoing commitment to excellence, Huron-Kinloss Fire and Emergency Services has long required all personnel to achieve NFPA certifications. This was further reinforced in 2022 with the implementation of the Firefighter Certification Regulation (Ontario Regulation 343/22), which mandates that all fire service personnel acquire and maintain the required NFPA Professional Qualifications for their roles.

Additionally, the Lucknow & District Dept continues to make full use of its Fire Training Facility, providing a dedicated space for live fire training exercises. This facility plays a crucial role in helping our team maintain the skills and certifications necessary to meet NFPA standards and ensure the highest level of preparedness.

FIRE TRAINING FACILITY



2024 TRAINING SESSION STATISTICS

	LUCKNOW & DISTRICT FIRE DEPARTMENT	
TOTAL FIRE PRACTICE SESSIONS		21
TOTAL EMERGENCY TRAINING SESSIONS		13
TOTAL SESSION HOURS		786
TOTAL STAFF HOURS		1821

2024 FIRE PREVENTION AND PUBLIC EDUCATION

In accordance with the Fire Protection and Prevention Act, 1997 (FPPA), all municipalities in Ontario are required to establish a program focused on public education related to fire safety. The goal of public fire and life safety education is to raise awareness about fire prevention, thereby reducing the loss of life and property within the community.

Lucknow District fire dept delivers life-saving fire safety messages to the community through various public education programs and activities. These initiatives are designed to address the fire risks identified in the community risk assessment, which considers factors such as past fire incidents, the local building stock, and the demographic makeup of the municipality. We also collaborate with numerous community organizations and groups to lead public fire safety education efforts.

In 2024, in-person attendance at community events and public education sessions remained strong, with the Fire Department continuing to meet the evolving needs of the community. We have expanded our outreach through the Township's website and social media platforms, regularly sharing important information about smoke alarms, carbon monoxide alarms, home escape planning, and general fire safety, as well as emergency management and community well-being topics.

Furthermore, the Lucknow District Fire Dept has an up-to-date Fire Prevention Program Policy, which includes detailed guidelines on smoke and carbon monoxide alarm programs. It is the policy of Huron-Kinloss Fire and Emergency Services that no home will be left unprotected. Whenever the Fire Department responds to a residential call, except for medical emergencies, a Smoke and CO Alarm inspection is conducted. If a smoke or CO alarm is found to be missing or non-functional, the Fire Department will replace it with a fully operational alarm to ensure the safety of the residents.



2024 PUBLIC EDUCATION STATISITCAL REPORT

SESSION TYPE	AMOUNT
HK Facebook	106
HK Connects	4
Presentation	7
Open House	2
Special Events	5
Fire Station Tour	4
School Visits	4

SESSION SUBJECTS	AMOUNT
Home Escape Planning	2
Carbon Monoxide Safety	6
Smoke and CO Alarms Combined	24
Fire Safety Planning	1
General Fire & Life Safety	25
Christmas Fire Safety	12
Emergency Management	44
Child Specific Life Safety	2
BBQ Fire Safety	1
Open Air Burning	6

FIRE PREVENTION WEEK 2024

Fire Prevention Week (FPW) 2024 saw the continuation of our popular in-person Fire Station open houses. Both events saw strong community participation, with approximately 150 people attending the Ripley event and 225 people attending the Lucknow event.

FPW 2024 took place from Sunday, October 6th to Saturday, October 12th, with the theme for the year being "**Smoke Alarms Make Them WORK For You.**" This theme aimed to raise awareness about the importance of ensuring that smoke alarms are properly installed and maintained in every home.


Fire is a serious threat, both locally and nationally, and homes remain the most common location for fires to occur.





2024 FIRE INSPECTIONS & INVESTIGATIONS

The Lucknow & District Fire Prevention Program Policy ensures that fire inspections are conducted either upon request or in response to complaints. In 2024, our Fire Department completed a series of inspections and investigations to maintain safety standards and address any concerns within the community. Below is a summary of the inspections and investigations carried out throughout the year

	FIRE & EMERGENCY SERVICES INSPECTIONS & INVESTIGATIONS	
INSPECTIONS - ANNUAL		9
INSPECTIONS - REQUEST		1
INSPECTIONS – COMPLAINT/SAFETY CONCERN		4
OCCUPANT LOAD – LIQUOR LICENCE		0
REFRESHMENT VEHICLE – SPECIAL EVENTS		1
FIRE INVESTIGATION (FD Investigated)		6
FIRE INVESTIGATION (OFMEM Investigated)		1
TOTAL INSPECTIONS & INVESTIGATIONS		22

VISION 2025

Building on Our Mission, Vision, and Values

Guided by the Mission, Vision, and Values the Fire Chief, Emergency Services and the dedicated members of the Fire Department remain committed to achieving excellence in service delivery within the Township of Huron-Kinloss and partnering municipalities.

Our service delivery targets include:

- A fire department where members are effective, empowered, and enthusiastic
- Recognition as a regional leader in fire service training
- Strong community support and engagement
- Comprehensive training in both basic and specialized firefighting skills
- Ongoing firefighter certification compliance
- Consistent dependability, capability, and responsiveness to community needs
- A unified, functional organizational structure
- Well-designed, appropriately located facilities
- Adequate staffing to meet service demands safely and effectively
- Progressive public education initiatives
- Utilization of a technically advanced communications center
- A reliable and progressive records management system
- A consistent and fair approach to fire safety inspections and enforcement

Closing Remarks

2024 has been a year of significant achievement for our Emergency Services. We faced a range of challenges, each providing an opportunity for us to rise to the occasion and continue delivering high-quality fire and emergency services to our residents and visitors.

We appreciate your time in reviewing the annual report. As an organization and service provider, we deeply value the ongoing support from the Council, Fire Board, Administration, Township Staff, and our emergency response partners. Thank you for your continued trust and collaboration.