

**Kelly Lush**

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**From:** Kelly Lush  
**Sent:** October 29, 2025 1:29 PM  
**To:** Kelly Lush  
**Subject:** FW: SBGHC Strategic Plan 2026-2030



# MEMO

**TO:** Municipal Partners  
**DATE:** October 29, 2025  
**FROM:** Nancy Shaw, President and CEO  
**SUBJECT:** Strategic Plan 2026-2030

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South Bruce Grey Health Centre has completed the development of our strategic plan for 2026-2030.

The new five-year plan is focused on transformation and innovation to solidify a sustainable future for health care delivery in southern Grey and Bruce Counties.

In all of the conversations that we have had with our stakeholders through the strategic planning process, we heard consistently that our staff and physicians are our greatest strength and most valuable resource, and the importance of having access to care in all four of our communities. Our collective goal is to prioritize the well-being of our team to support the continued delivery of exceptional patient care in all four of the communities we serve.

Later in November we will invite members of the community to attend ***Coffee with the Leadership Team***, an opportunity to review and discuss the new strategic plan and ask questions of the team. Dates and locations for the event will be released shortly.

Thank you for your participation in the strategic planning process. Your valuable input has shaped our direction for the next five years, which is highlighted below.

We look forward to working together to transform care for a stronger future.

[Strategic Plan – South Bruce Grey Health Centre](#)



## Our Vision

Transforming care for a stronger future

## Our Mission

Empowering our people to deliver innovative and compassionate care.

# Strategic Priorities 2026–2030

## Our People



Prioritizing the well-being of our team to support the delivery of exceptional patient care.

### WE WILL DO THIS BY:

- Refining scheduling practices to improve staff satisfaction and enhance work-life balance.
- Supporting continuous learning and development.
- Encouraging inclusivity and health equity in everything we do.
- Working collaboratively with our team to

## Our Care



### WE WILL DO

- Expanding access to home through resources.
- Pursuing alternative access to care and flow.
- Advancing technology to improve staff
- Responsible

**Nancy Shaw** | President & CEO

**South Bruce Grey Health Centre**

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