

The following brief is provided as we expect you may receive inquiries from community members and may appreciate some background on the subject.

### **Situation: Upcoming deadlines to apply for natural gas service**

EPCOR has been working diligently to bring natural gas service to the communities of Arran Elderslie and Huron-Kinloss. We are prepared to resume construction as soon as weather permits this spring. In advance, we will be encouraging residents to apply for natural gas service in accordance with some key deadlines so they can be connected this year. Residents who apply after the noted deadlines will be connected to the distribution system in 2022.

### **Application deadlines**

To start natural gas service this year, we are asking residents to submit their application by the following deadlines. We will work with your Administration to post pertinent information on your website and social media accounts as it relates to these application deadlines and construction details. Customers can find more information at [epcor.com/southernbruce](http://epcor.com/southernbruce).

March 1, 2021	April 1, 2021	May 1, 2021
Chesley Lurgan Beach Point Clark	Paisley Ripley	Lucknow

### **Our communications**

We are preparing an information package that will be mailed to residents to inform them of the noted deadlines, as well as what to expect during the construction process. Safety is a top priority for EPCOR so we want to ensure residents are aware of our enhanced measures due to COVID-19, including additional personal protective equipment for crews, and the precautions that should be taken once natural gas is in the community.

To encourage residents to sign up for service, we will be launching a contest in February to give away natural gas appliances from local retailers for customers who will receive service this year.

We are also working with local media outlets to share stories and updates about the project—promoting the benefits of natural gas and the long-term opportunities it brings.

### **Construction start up**

We expect to begin connecting properties to the distribution system by installing service lines and gas meters starting in the following months. Timelines are weather dependent. Residents will be notified in advance of construction resuming.

May 2021	June 2021	July 2021	August 2021
Chesley Lurgan Beach Point Clark	Paisley	Ripley	Lucknow

### **For more information**

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