



The Corporation of the Township of Huron-Kinloss

21 Queen Street
P.O. Box 130
Ripley, Ontario
N0G 2R0

519-395-3735 ext. 123
Fax: 519-395-4107
info@huronkinloss.com
www.huronkinloss.com

April 8, 2021

George and Helen Hewitt
15 Combermere Crescent
Waterloo, ON N2L 5B2

Dear Mr. and Mrs. Hewitt,

Thank you for your recent follow-up letter regarding the introduction of the new lakeshore area waterworks distribution rate. Your comments were presented to Council at their April 7, 2021 Committee of the Whole meeting.

The rising costs of capital upgrades to municipal water distribution systems prompted this change in policy. The decision was not made lightly and the phase in period was selected based on the projected future costs of our infrastructure for the next 50 years. To reach our future estimated replacement cost requires full implementation of the distribution fee within 20 years.

We will continually review our infrastructure requirements and if our financial plan allows, we can consider extending the implementation plan, but only if it is financially feasible to do so. We simply cannot afford to underfund our infrastructure.

I understand your concern that a property owner who paid for a capital upgrade in the last 10 years will have invested more than one whose system has never been upgraded when compared over time. Nonetheless, there are immediate benefits to having your system upgraded including enhanced fire protection, improved water pressure and decreased likelihood of disruptions in service due to water main breaks, etc. that are not reflected in your calculations.

To clarify your other comment, the deferral period of the charge is not an error. Those are the years specific to each phase on the date the letter was issued; a property is eligible for phase-in for each 10 year period from the date of their upgrade, not from the introduction of the fee.

Thanks again for taking the time to provide feedback that will help us review our fees and policies in the best interests of all our residents.



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Best regards,

Jodi MacArthur
Treasurer

cc: Ms. Joan Joyce

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