



Royal Bank

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JUL 29 2021

TOWNSHIP OF HURON-KINLOSS

Royal Bank of Canada
Ripley Branch
41 Queen St. P.O. BOX 160
Ripley, ON, N0G 2R0
Phone: 519-395-3101
FAX: 519-395-4323

NPR 300343
The Corporation of The Town- Shipof
Huron-Kinloss
PO Box 130 -21 Queen Street
Ripley ON N0G 2R0



WE MAY BE CLOSING, BUT WE'RE ALWAYS HERE FOR YOU.

Dear Client,

July 23, 2021

Chances are, your banking habits have changed in the last few years, and maybe even more so in the last few months. For example, many of us use online and mobile banking for our day-to-day transactions.

As people in our community continue to evolve their banking habits, we've seen fewer visitors each year at our Ripley branch. I'm writing today to let you know that our Ripley branch located at 41 Queen Street, Ripley, Ontario, N0G 2R0, is merging into our Kincardine branch at 757 Queen Street, Kincardine, ON, N2Z 2Y8 on February 4, 2022. While Ripley branch will no longer be open for business after 3:00 pm on February 4, 2022, I want you to know that we'll always be available to help you with your banking and advice needs.

If you have a safe deposit box, it will be securely moved to Kincardine branch and will continue to be accessible with your current keys.

Your account numbers and cheques won't change. If any minor online banking updates are necessary, we'll notify you by phone and send you a message through the online banking message centre.

You can continue to bank at any RBC® branch or ATM, and through the RBC Mobile App, Online Banking or Telephone Banking. You can also have one of our mobile advisors meet you when and where it's convenient for you, so you can get the advice you want in person

Community information session

We are pleased to invite you to a virtual community information session which will be held on August 18, 2021 from 7:00 to 8:00 pm. This event will be an opportunity for you to learn more about the decision to merge the branches and discuss potential alternative banking arrangements and services. **We will post the date, time and location of this meeting in our branch and share the information with you during our conversations and phone calls.**

If, due to circumstances beyond our control, we are not in a position to meet the scheduled date, we will advise by poster or other form of written notice at both the old and new locations.



BANKING AT HOME

- Enroll in RBC Online Banking at rbccroyalbank.com.
- Download the RBC Mobile app and RBC Launch to your device. You can deposit a cheque simply by taking a picture of it using your mobile device and it will be safely deposited into your account.
- RBC Telephone Banking gives you 24/7 access to pay bills, transfer funds and review account activity. Call 1-800-769-2511 to register.



Your closest RBC branches:

- Kincardine branch
757 Queen Street
Kincardine, ON, N2Z 2Y8
- Paisley branch
574 Queen Street
Paisley, ON N0G 2N0



Additional no-fee RBC ATMs

- Kincardine branch, 757 Queen Street, Kincardine, ON, N2Z 2Y8
- Paisley branch
574 Queen Street
Paisley, ON N0G 2N0

Additional branches, locations and hours can be found online using our branch and ATM locator tool.