



## The Corporation of the Township of Huron-Kinloss

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September 10, 2020

Glenn Fenton  
104 Glen Albert Dr.  
East York, ON M4B 1J2

Dear Mr. Fenton,

Thank you for your recent letter regarding the charges for water and septic that have been billed with your 2020 taxes. Your concerns were presented to Council at their September 9, 2020 Committee of the Whole meeting.

The Township's objective is to provide safe, clean drinking water and ensure the continued use of septic systems is a safe and effective alternative to a municipally operated sewer system. To accomplish this objective, we must recover costs through user fees.

We currently charge these rates to residential customers on a flat rate basis and while we understand that you only use your property for 4 months of the year, we have designed a system with the ability and capacity to serve all residents year round. To date, we have not required the installation of a meter. The use of water meters could be an option for the future, but would not be without significant cost to install and maintain the meters and the administrative costs associated with reading, billing and collection of the fees. These costs would result in higher operating costs for the municipal drinking water system; that would almost certainly increase the cost for higher volume customers, but not likely offer savings for lower volume customers like yourself.

I cannot comment on the efficiency of other municipal systems, but I suspect that many cost efficiencies that are achieved are a direct result of population density. It stands to reason that the more customers that are able to share the cost of providing the service lowers the cost for all.

In closing, I can assure you that Township Council and staff remain committed to providing the best quality service possible, while ensuring the financial sustainability of our infrastructure. We appreciate you taking the time to share your concerns and will take them into consideration when we review user fees in the future.

Best regards,