

## Letter of Agreement for the Activation of Tiered Response

The Lucknow and District Fire Department agrees to respond to the medical emergencies as outlined in Appendix A within the County of HURON when tiered by London Central Ambulance Communications Centre on behalf of HURON County Emergency Medical Services

- a) London Central Ambulance Communications Centre will tier the Lucknow and District Fire Department within sixty (60) seconds of committing the call to the CACC System for all call types identified in Appendix A, only if additional time criteria have not been selected.
- b) Exceptions to Appendix A – London Central Ambulance Communications Centre will not tier to the following location(s):
  - a. **399 Bob St, Lucknow ON – Long Term Care Home**
- c) This agreement acknowledges that fire emergencies take precedence over requests for tiered response, but the Lucknow and District Fire Department will respond to the call types identified in Appendix A if not already engaged and having acknowledged acceptance of the tiered call.
- d) During emergencies declared under HURON County or local municipal Emergency Response Plan, the emergency takes precedence, and this Letter of Agreement may be amended as necessary.
- e) In the event of a conflict or the need to clarify issues arising from this agreement, the parties agree that they will first attempt to resolve such issues at an operational level. Failing which and for any other purposes regarding this Letter of Agreement, the following individuals shall be the contacts for formal resolution.

Contact for EMS:  
Jeff Horseman  
Chief of Huron County EMS.

Contact for Fire:  
Chris Cleave  
Fire Chief, Lucknow and District Fire  
Department

- f) In the event of a change in the Fire Dispatch Centre or Fire Boundary area, the Fire Department agrees to notify London CACC of the change.
- g) This agreement shall commence on the date signed by both parties and continue on an annual basis, renewed automatically unless terminated in writing effective thirty (30) days from the date of receipt of the official notice.

**For the Corporation of the Township of Huron-Kinloss on behalf of the Lucknow and District Fire Department**

\_\_\_\_\_  
Mitch Twolan, Mayor

\_\_\_\_\_  
Date

**For Huron County Emergency Medical Services**

\_\_\_\_\_  
EMS Chief Jeff Horseman

\_\_\_\_\_  
Date